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Education

2016   M.Ed. in Digital Education Leadership
Seattle Pacific University - Seattle, WA

2014   Graduate Certificate in Christian Studies
Seattle Pacific Seminary - Seattle, WA

2007   B.A. in Youth and Family Ministry
Trinity Lutheran College - Issaquah, WA

Recent Employment Experience

2021   **Faculty**
Wayfinding College – Portland, OR
- Developed and taught a core course, Engaging with Information.
- Course conversations included: information literacy, research and scholarship, critical cultural literacy, news media, social media, internet, algorithms, digital privacy and rights, bias, racism, public shaming, digital equity, and more.

2021   **Director, Academic Technology Services and Innovation**
University of Portland – Portland, OR
- Leadership of academic technology and innovation for the university.
- Leadership and management of learning management system, instructional technologies, instructional design services, multimedia design services, and assistive technologies.
- Led a team of instructional designers and academic technologists.
- Contributed to faculty development focused on best practices in teaching and learning and implementing learner-centered pedagogical strategies.
- Partnered with the provost, deans, and key faculty to support the educational mission of the institution in online, face-to-face, and hybrid teaching and learning experiences.
- Served as a thought leader in the cultivation of teaching and learning research and scholarship as it relates to higher education technologies, online and blended learning.
- Developed department integration plans for a new Center for Teaching and Learning.
- Created an interim support plan to meet immediate faculty educational technology, digital learning, and academic innovation needs.
- Reinvigorated learning management vendor support relations and enforced new service level agreement expectations.
- Researched and proposed future transition plan of the learning management system to a hosted solution with preferred vendor from on-prem.
- Oversaw a campus-wide WordPress migration from on-prem to a hosted vendor.

2017-2020   **Dean of Libraries**
George Fox University - Newberg/Tigard, OR
- Leadership of the University Libraries (libraries, digital learning, archives).
- Leadership of digital learning for the university which included overseeing personnel, creating and offering faculty development for teaching and learning, researching and teaching effective pedagogical strategies, instructional design, and supporting educational technology platforms and tools (e.g., LMS, mobile technology). Collaboration with IT on classroom design and technology.
- Developed and implemented mission, vision, and strategic plan for the Libraries (libraries, digital learning, and archives).
- Led a team of faculty and staff (upwards of 17) including 9 direct and 60+ indirect reports (including student employees). Leadership included co-developing professional development plans, faculty growth plans, annual reviews, promotion advocacy, and ongoing coaching.

- Implemented Oregon State University's Search Advocate process for employee hiring, onboarding, and retention (recognizing and reducing structural and implicit bias to increase diversity, equity, and inclusion). For more info, visit: searchadvocate.oregonstate.edu
- Managed two library buildings (space design/utilization, furniture, building emergencies, enhancements, and learning space use).
- Co-director of the Digital Fluency Institute which was required for all new university faculty to learn and integrate effective digital learning strategies and tools for a pedagogy-first teaching and learning strategy.
- Fiscal leadership of a $2.5+ million operating budget. Oversight of endowment funds.
- Donor development to support faculty and student success.
- Led university open educational resources (OER) efforts including the Pennington ePress and strategies to reduce student textbooks costs (over $1 million in student savings in three years). Published three open textbooks.
- Evaluated the effectiveness of the collections, facilities, services, and instruction.
- Encouraged university collaboration around Universal Design for Learning (UDL) and accessibility. Assisted development of a new partnership and secured funding from the Orbis Cascade Alliance and Northwest Academic Computing Consortium for consortium-wide collaboration and training.
- Partnered with university constituents to advance university mission/priorities. Two significant examples include: 1) developing College of Engineering's Maker Hub tool circulation system; 2) with IT, transitioning to a seamless integration of campus technology education and support.
- Launched comprehensive website redesign, branding protocol, and social media strategy.
- Launched 24/7 space in the main campus library.
- Launched on-demand, unmediated, immediate study room booking.
- Redesigned static librarian reference service with a new research services program based on personalized research consultations with dedicated librarians.
- Led the "remote teaching and learning" pivot in early 2020, guiding faculty development, student training, and technology procurement consultations.
- Member of the Academic Leadership Team (with college deans and provost).
- Represented the university to appropriate external constituencies.
- Member of the Orbis Cascade Alliance Council.
- Served and contributed to multiple university-wide teams, committees, and taskforces.

2010-2017   **Head of Library Technology**
Seattle Pacific University - Seattle, WA
- Collaborated with Assistant Provost for Educational Technology/Library Dean, IT director, and faculty to update campus learning space technologies.
- Regularly researched new and innovative ways for faculty and students to interact with educational technology and efficiently use space and tools to meet a variety of teaching and learning needs (including student accessibility).
- Served on various task forces, committees, and helped lead various projects (e.g., Learning and Technology which produced a digital wisdom recommendation for undergraduate curriculum; Untethered Teaching (produced a pilot project for iPad-based teaching), grant reviewer for Provost's Academic Innovation Fund).
- Strategic planning and visionary oversight of university library technology in collaboration with librarians, staff, and the Assistant Provost for Educational Technology/University Librarian in consideration of emerging technology trends, the future of teaching and learning, and student and faculty needs.
- Developed, launched, and managed a student educational technology support center: the Library Tech Desk (2011-2016). This included hiring, training, and managing a team of student staff who provided student technology peer mentoring and provided tools for digital scholarship.
- Successfully integrated Tech Desk services into a newly launched Library Front Desk.

- Partnered with the faculty educational technology unit to provide educational opportunities for faculty to learn and integrate contextual pedagogical strategies (e.g., active learning strategies) and relevant educational technologies into their teaching and learning through faculty learning communities, communities of practice, one-to-one sessions, and workshops. Some topics include tools and strategies in online/blended course design, strategies for building relationships with students in face-to-face and online courses, tools to support untethered teaching (i.e., not teaching from behind the podium).
- Consulted with faculty and the faculty educational technology team on designing digital projects/assignments and scaffolding for student support.
- Led workshops on digital citizenship and co-taught courses on digital wisdom for work.
- Partnered with librarians to integrate the digital literacy framework into the undergraduate curriculum.
- Managed a $140k annual technology budget for campus academic labs including a $30k allocation for library student technology.
- Additional day-to-day responsibilities included: managing over 100 Google Chromebooks, Windows 10, and macOS computers; over 100 educational technology tools including iOS devices, DSLRs, camcorders, and more; broad support for servers and cloud platforms; triaging major system and network issues/upgrades with the central campus technology group; managing all technology-related services at the Front Desk (including co-supervising and training 23 student employees).

2008-2010	**Teaching and Learning Spaces Liaison**

Augsburg University - Minneapolis, MN
- Visioning, leadership and stewardship of a $50k annual budget for the improvement, maintenance and support of campus teaching and learning spaces.
- Led and organized campus efforts around classroom and library spaces.
- Collaborated with others to ensure classroom and library spaces supported the teaching needs of faculty and the learning needs of students.
- Managed student support staff.
- Provided holistic IT support for three administrative departments.
- Created and maintained computer images for Windows and Mac and managed over 200 lab and classroom computers.

2007-2008	**Youth and Family Coordinator**

Zion Lutheran Church - Kent, WA
- Visioning, leadership, and coordination for high school through adult programing and education.
- Created and launched new organizational educational framework (e.g., developed contextual educational opportunities for adults, created an online repository of resources, and launched a high school small group program).
- Developed curriculum and trained adults volunteer leaders.
- Provided support with website and digital publications.

2003-2007	**Information Technology Systems Administrator**

Trinity Lutheran College - Issaquah, WA
- Maintained college-owned technology equipment on campus.
- Administrated computers and performed maintenance related procedures, expanded technology inventory, and implemented a technology equipment plan.
- Developed and maintained classroom technology.
- Upgraded network infrastructure including installing wireless connectivity throughout college buildings and student dormitories.

Community Leadership

2022-Present	Trustee, Trinity Education Foundation

- Chair, Relationship Building and Innovation Task Force

| 2021-Present | Board Member, Retherford Meadows HOA |
| 2019-2020 | Board Member, Storyline Community |

Teaching Experience

2021	**Engaging with Information**
	Undergraduate level. Wayfinding College
	Required course. Exploring literacies, biases, algorithms, information/knowledge, digital privacy, security, news, social media, and more.

2020	**Untethered Lecture Capture Learning Community**
	Faculty level. George Fox University.
	Appropriate integration of untethered lecture capture skills into faculty teaching and learning practice.

9.2019	**Educational Psychology for Elementary Schools 2411 (guest speaker)**
	Undergraduate level. University of Colorado Boulder.
	Discussion of technology, collaboration, and learning sciences for educators.

2019	**Liberal Arts 400 Senior Capstone Course**
	Undergraduate level. George Fox University.
	Required capstone course, provides an opportunity for seniors to reflect on the liberal arts learning of their undergraduate experience and to prepare for the transition to the next stage of their lives.

2017	**Educational Technology Essentials: Computer Authoring 6432 Course (co-taught)**
	Graduate level. Seattle Pacific University.
	Required course for graduate students in the School of Education. Development of skills in authoring computer learning materials, production of media materials and creation of interactive multimedia products. Intentionally designed as a gamified course.

2015, 2016	**Digital Wisdom for Work Course (co-taught)**
	Undergraduate level. Seattle Pacific University.
	Enable students to assess and enhance their digital readiness for work. Focusing on digital literacy and technological skills for professional development, this class provided an opportunity for students to reflect on the relationship between vocation, technology, and career preparation

2015-2016	**Untethered Teaching Course (co-taught)**
	Faculty level. Seattle Pacific University.
	A year long course that supported faculty in redesigning their classroom environment by implementing active learning strategies and using (or not using) tools, such as an iPad, to support student learning.

2014-2015	**Untethered Teaching Communities of Practice (co-led)**
	Faculty level. Seattle Pacific University.
	Three year-long communities of practice with faculty members exploring how to implement active learning strategies and use an iPad while no longer being restricted to a lecture from the podium.

| 2012 | **Scholarly Communication UFND 1000 Course (guest lecturer)** |
| | Undergraduate level. Seattle Pacific University. |

Exploration of various technology platforms for scholarly discourse, engagement, authoring, and publishing.

Professional Experience and Service

2020	Member, Remote/Online Learning Team, George Fox University
2018-2020	Search Advocate, George Fox University
2017-2020	Co-Director, Digital Fluency Institute, George Fox University
2017-2020	Member, Academic Leadership Team, George Fox University
2017-2020	Council Member, Orbis Cascade Alliance
2017-2020	Member, Student Life Appeals Board, George Fox University
2010-2020	Member, Northwest Academic Computing Consortium (NWACC)
2019	Search Committee Member, Orbis Cascade Alliance Executive Director Search
2017-2019	Member, Innovation Team: Affordability and Pedagogy, George Fox University
2017-2018	ACRL College Library Director Mentor Program, 2017-2018 Cohort
2016-2017	Manager, Campus Academic Labs, Seattle Pacific University ($140k annual budget)
2016-2017	Chair, Library Service Coordination Team, Seattle Pacific University
2015-2017	Coach, Living Local, Northwest Washington Synod of the ELCA
2015-2017	Member, Campus Classroom Technology Team, Seattle Pacific University
2013-2017	Member, Untethered Teaching Task Force, Seattle Pacific University
2012-2017	Member, Library Facilities Committee, Seattle Pacific University
2012-2017	Co-chair, Library Student Advisory Group (Go-To Team), Seattle Pacific University
2012-2017	Member, Library Social Media Committee, Seattle Pacific University
2010-2017	Building Emergency Coordinator, Seattle Pacific University
2010-2017	Member, Northwest Academic Computing Consortium (NWACC) Instructional Technology Annual Roundtables
2016	Member, Library ReOrg Team, Seattle Pacific University
2015	Grant Reviewer, Provost's Academic Innovation Fund, Seattle Pacific University
2013-2015	Interim Manager, Campus Academic Labs, Seattle Pacific University ($140k annual budget)
2013	Member, Learning and Technology Task Force, Seattle Pacific University
2013	Trainee, 14th Annual Faculty Learning Community Developers' and Facilitators' Summer Institute, Cal Poly Pomona

2012-2013	Member, Faculty iPad Community of Practice, Seattle Pacific University
2010	Trainee, Extron Electronics School of Configurable Control Systems for Higher Education
2007	Member, Campus Crisis Management Team, Trinity Lutheran College
2006-2007	Resident Assistant, Trinity Lutheran College
2004-2006	Member, College Relocation Committee, Trinity Lutheran College
2004-2006	ASB President, Trinity Lutheran College

Awards and Grants

2020	Worcester Polytech Institute: Center for Project Based Learning Accepted proposal for participation (deferred because of COVID-19)
2020	Ward Foundation Grant Lead Digital Fluency Institute for new faculty, George Fox University
2019	Ward Foundation Grant Lead Digital Fluency Institute for new faculty, George Fox University
2015	SERVE Grant, Seattle Pacific University Teach Digital Wisdom for Work and develop online modules (with Michael J. Paulus Jr.)
2014	SERVE Grant, Seattle Pacific University Develop and teach Digital Wisdom for Work (with Michael J. Paulus Jr.)
2013	MERLOT Peer Reviewer Extraordinaire Submitted 10 peer reviews of iOS apps for the Teacher Education Editorial Board

Presentations and Publications

2020	Presentation. *What's going on: digital education leaders on teacher education*. Co-presenters: Elizabeth Buffington, Liz Ebersole, Karen Hickenbottom, and David Wicks. March 2020. Northwest Council for Computing Education Annual Conference. Seattle, Washington.
2019	Presentation. *Textbook affordability, engaged faculty, and student success: key takeaways after three years and over a million dollars in student savings*. Co-presenters: Robin Ashford and Gloria Doherty. October 2019. Northwest eLearn Annual Conference. Bend, Oregon.
2019	Presentation. *Engaged faculty, student success, and $1 million in savings*. Co-presenters: Robin Ashford and Gloria Doherty. February 2019. EDUCAUSE ELI Annual Meeting. Anaheim, California.
2018	Invited Speaker. *Making Partnerships: Envisioning new possibilities when Engineering & the Libraries Gather at the Maker Hub*. May 2018. Digital Humanities/Makerspace Event at Collins Library, University of Puget Sound. Tacoma, Washington.
2016	Invited Keynote Speaker, *Redeeming Innovation: Engaging Emerging Technologies by Rediscovering our Roots*. June 2016. Association of Christian Librarians Annual Conference at George Fox University. Newberg, Oregon.
2016	Panel Participant, *Digital Life After College, Life After College* at Seattle Pacific University.

Abstract: Are you professionally prepared for work in the digital age? Hear from and interact with panelists about curating your digital identity and brand, enhancing your tech skills, and preparing for success in our technological culture.

2015   Presentation, *The Beginning of Digital Wisdom* (with Michael J. Paulus Jr.), Council of Christian Colleges and Universities Commission on Technology Conference at Westmont College.

2015   Presentation, *Step Away from the Podium: A Year of "Untethered" Teaching* (with Robbin Riedy), Northwest Managers of Educational Technology Conference in Walla Walla, Washington.

2014   Presentation, *Technology and* Power (with David Wicks and Michael J. Paulus Jr.), Day of Common Learning at Seattle Pacific University

2014   Presentation, *Digital Wisdom for a Digital Age: Spirituality and Technology in the 21st Century* (with Michael J. Paulus Jr.) Christ and Cascadia in Seattle

2013   Presentation, *Active Learning in the Library: Stewarding Funds and Cutting Cables*, 2013 Academic Lab Manager Conference at The Evergreen State College

2012   Article, *iOS Management = Confused*, MacLearning.org

Technological Expertise and Experience including Management and Training

- ExLibris Alma and Primo, OCLC ILLiad, bepress Digital Commons, & SpringShare.
- iOS, macOS, Windows OS, MS Office, & Google Apps.
- Google Classroom, Canvas, Blackboard, Moodle, Camtasia, Panopto, Kaltura, & WordPress.
- MDM tools (e.g., Jamf Casper, Apple Configurator), DeployStudio, & macOS Server.
- Adobe Creative Cloud & Final Cut.
- In addition, a wide variety of other apps, help desk ticketing software, educational technology tools, management tools, and web services.