

Ryan Ingersoll, M.Ed.

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Education

- 9.2015 – 6.2016 **Seattle Pacific University - Seattle, WA**
M.Ed. in Digital Education Leadership
- 8.2011 - 6.2014 **Seattle Pacific Seminary - Seattle, WA**
Graduate Certificate in Christian Studies
- 8.2008 - 11.2008 **The Master's Institute - St. Paul, MN**
Graduate theology courses in ministry, scripture, and theology
- 9.2003 - 6.2007 **Trinity Lutheran College - Everett, WA**
B.A. in Youth and Family Ministry with minor in Biblical Studies

Employment Experience

- 10.2010 - Present **Seattle Pacific University - Seattle, WA**
Head of Library Technology
- Collaborate with assistant provost for educational technology, IT director, and faculty to update campus learning space technologies.
 - Regularly research new and innovative ways for faculty and students to interact with educational technology and efficiently use space and tools to meet a variety of teaching and learning needs (including student accessibility).
 - Serve on various task forces, committees, and help lead various projects (e.g., Learning and Technology which produced a digital wisdom recommendation for undergraduate curriculum; Untethered Teaching (produced a pilot project for iPad-based teaching), grant reviewer for Provost's Academic Innovation Fund).
 - Strategic planning and visionary oversight of university library technology in collaboration with librarians, staff, and the assistant provost for educational technology in consideration of emerging technology trends, the future of teaching and learning, and student and faculty needs.
 - Developed, launched, and managed a student educational technology support center: the Library Tech Desk (2011-2016). Which included hiring, training, and managing a team of student staff who provide student technology peer mentoring and provide tools for digital scholarship.
 - Successfully integrated Tech Desk services into a newly launched Library Front Desk (2016+).
 - Partner with the faculty educational technology group to provide educational opportunities for faculty to learn and integrate contextual pedagogical strategies (e.g. active learning strategies) and relevant educational technologies into their teaching and learning through faculty learning communities, communities of practice, one-to-one sessions, and workshops. Some topics include: tools and strategies in online/blended course design, strategies for building relationships with students in face-to-face and online courses, tools to support untethered teaching (i.e., not teaching from behind the podium).
 - Consult with faculty and the faculty educational technology team on designing digital projects/assignments and scaffolding for student support.
 - Lead workshops on digital citizenship and co-teach courses on digital wisdom for work.

- Partnering with librarians to integrate the digital literacy framework into the undergraduate curriculum.
- Manage a \$140k annual technology budget for campus academic labs including a \$30k allocation for library student technology.
- Additional day-to-day responsibilities include: managing over 100 Google Chromebooks, Windows 10, and macOS computers; over 100 educational technology tools including iOS devices, DSLRs, camcorders, and more; broad support for servers and cloud platforms; triaging major system and network issues/upgrades with the central campus technology group; managing all technology-related services at the Front Desk (including co-supervising and training 23 student employees).

11.2008 - 6.2010

Augsburg College - Minneapolis, MN

Teaching and Learning Spaces Liaison

- Visioning, leadership and stewardship of a \$50k annual budget towards the improvement, maintenance and support of campus teaching and learning spaces.
- Led and organized campus efforts around classroom and library spaces.
- Collaborated with others to ensure classroom and library spaces support the teaching needs of faculty and the learning needs of students.
- Managed student support staff.
- Provided holistic IT support for three administrative departments.
- Created and maintained computer images for Windows and Mac and managed over 200 lab and classroom computers.

10.2007 - 6.2008

Zion Lutheran Church - Kent, WA

Youth and Family Ministry Coordinator for High School – Adult

- Provided vision, leadership, and coordination for ministries related to cross-generational family faith formation ministry.
- Created the architectural structure and functional design of the ministry (e.g., provided educational opportunities for adults, created an online repository of resources, and developed a high school small group ministry).
- Provided support with website and digital publications.

10.2003 - 9.2007

Trinity Lutheran College - Everett, WA

Information Technology Systems Administrator

- Maintained college-owned technology equipment on campus.
- Administered computers and performed maintenance related procedures, expanded technology inventory, and implemented a technology equipment plan.
- Developed and maintained classroom technology.

6.2005 - 9.2006

Bellevue School District #405 - Bellevue, WA

Technology Support Technician

- Equipped classrooms in the district with instructional technology equipment. Installed sound systems, SMART Boards, video projectors, DVD players, ran and terminated Ethernet cable, coax cable, and VGA.

Teaching Experience

2015, 2016, 2017

“Digital Wisdom for Work” course (co-taught). Seattle Pacific University. Undergraduates. *Abstract: This 1-credit class will help students assess and enhance their digital readiness for work. In addition to focusing on digital literacy and technological skills for professional development, this class will provide an opportunity for students to reflect on the relationship between vocation, technology, and career preparation.*

- 2015-2016 “Untethered Teaching” course (co-taught). Seattle Pacific University. Faculty.
A year long course that supports faculty in redesigning their classroom environment by implementing active learning strategies and using (or not using) tools, such as an iPad, to support student learning.
- 2014-2015 “Untethered Teaching” three communities of practice (co-taught). Seattle Pacific University. Faculty.
Three year-long communities of practice with faculty members exploring how to implement active learning strategies and use an iPad while no longer being restricted to a lecture from the podium.
- 2012 “Scholarly Communication” course sessions. Seattle Pacific University. Undergraduates.

Presentations and Publications

- 2016 Invited Keynote Speaker, *Redeeming Innovation: Engaging Emerging Technologies by Rediscovering our Roots*, June 2016 Association of Christian Librarians Annual Conference at George Fox University
- 2016 Panel Participant, *Digital Life After College*, Life After College at Seattle Pacific University.
Abstract: Are you professionally prepared for work in the digital age? Hear from and interact with panelists about curating your digital identity and brand, enhancing your tech skills, and preparing for success in our technological culture.
- 2015 Presentation, *The Beginning of Digital Wisdom* (with Michael J. Paulus Jr.), Council of Christian Colleges and Universities Commission on Technology Conference at Westmont College
- 2015 Presentation, *Step Away from the Podium: A Year of “Untethered” Teaching* (with Robbin Riedy), Northwest Managers of Educational Technology Conference in Walla Walla, Washington
- 2014 Presentation, *Technology and Power* (with David Wicks and Michael J. Paulus Jr.), Day of Common Learning at Seattle Pacific University
- 2014 Presentation, *Digital Wisdom for a Digital Age: Spirituality and Technology in the 21st Century* (with Michael J. Paulus Jr.) Christ and Cascadia in Seattle
- 2013 Presentation, *Active Learning in the Library: Stewarding Funds and Cutting Cables*, 2013 Academic Lab Manager Conference at The Evergreen State College
- 2012 Article, *iOS Management = Confused*, MacLearning.org

Professional Experience

- 2016-Present Manager, Campus Academic Labs, Seattle Pacific University (\$140k annual budget)
- 2016-Present Chair, Library Service Coordination Team, Seattle Pacific University
- 2015-Present Member, Campus Classroom Technology Team, Seattle Pacific University
- 2013-Present Member, Untethered Teaching Task Force, Seattle Pacific University

- 2012-Present Member, Library Facilities Committee, Seattle Pacific University
- 2012-Present Co-chair, Library Student Advisory Group (Go-To Team), Seattle Pacific University
- 2012-Present Member, Library Social Media Committee, Seattle Pacific University
- 2010-Present Building Emergency Coordinator, Seattle Pacific University
- 2010-Present Member, Northwest Academic Computing Consortium (NWACC) Instructional Technology Annual Roundtables
- 2016 Member, Library ReOrg Team, Seattle Pacific University
- 2015 Grant Reviewer, Provost's Academic Innovation Fund, Seattle Pacific University
- 2013-2015 Interim Manager, Campus Academic Labs, Seattle Pacific University (\$140k annual budget)
- 2013 Member, Learning and Technology Task Force, Seattle Pacific University
- 2013 Trainee, 14th Annual Faculty Learning Community Developers' and Facilitators' Summer Institute, Cal Poly Pomona
- 2012-2013 Member, Faculty iPad Community of Practice, Seattle Pacific University
- 2010 Trainee, Extron Electronics School of Configurable Control Systems for Higher Education
- 2007 Member, Campus Crisis Management Team, Trinity Lutheran College
- 2006-2007 Resident Assistant, Trinity Lutheran College
- 2004-2006 Member, College Relocation Committee, Trinity Lutheran College
- 2004-2006 ASB President, Trinity Lutheran College

Awards and Grants

- 2015 SERVE Grant, Seattle Pacific University
Teach Digital Wisdom for Work and develop online modules (with Michael J. Paulus Jr.)
- 2014 SERVE Grant, Seattle Pacific University
Develop and teach Digital Wisdom for Work (with Michael J. Paulus Jr.)
- 2013 MERLOT Peer Reviewer Extraordinaire
Submitted 10 peer reviews of iOS apps for the Teacher Education Editorial Board

Technological Experience

A list (albeit not exhaustive) of tools I have experience managing, using, and educating others on: iOS (and standard apps), macOS (and standard apps), Windows OS, MS Office, G Suite, Google Classroom, Canvas, Wordpress, MDM tools (e.g., Jamf Casper, Apple Configurator), Adobe Creative Cloud apps, Final Cut, DeployStudio, macOS Server, and a wide variety of other apps, management tools, and web services.